



# Beauty

Stafford Communications has extensive experience providing contact center solutions for many leading beauty care products and delivers an unparalleled customer experience.

**With more than 20 years' experience in the Beauty Care Industry, Stafford provides:**

### **Outsourced Customer Care Services**

Utilizing skin care specialists, licensed estheticians and hair colorists, Stafford can manage all your customer care needs – or supplement your internal team – by delivering high-end customer service across all communication channels.

### **Complaint Handling and Compliance**

With beauty care regulations rapidly changing, complaint handling and documentation are critical. Stafford will ensure your program is compliant, processes are well documented and consumer case documentation can withstand a regulatory audit.

### **Value-Added Services**

Our wide range of additional services – including claims management, recall and crisis support, fulfillment, sampling, sales support and more – enable you to centralize your customer support initiatives.



**CUSTOMER  
CARE**

**RISK  
MITIGATION**

**CRISIS  
MANAGEMENT**

**CONSULTING**



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