



Healthcare

Stafford Communications offers healthcare support services, integrated customer communication, and service strategy to meet the ever-changing demands of the healthcare industry.

Our patient engagement specialists serve as a natural extension of your team, helping to attract, retain, and improve relationships:

Outsourced Call Center Services

Stafford can manage all of your patient engagements or supplement your internal team — whichever works best for you — with highly trained representatives and HCPs.

Customer/Patient Outreach

We enhance the patient journey with scheduling, pre- and post-visit outreach, patient satisfaction surveys, membership enrollment and more.

Performance Improvement

Stafford can enhance your internal call center's performance with monitoring, coaching, documentation and other process improvement initiatives.



CUSTOMER
CARE

RISK
MITIGATION

CRISIS
MANAGEMENT

CONSULTING



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